Mastering influence techniques in a multicultural context

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Target audience

Executives and managers who have to convince and influence in a multicultural context



Prerequisite

No prerequisite



Objectives

At the end of the training session, participants will have the tools to:

- Identify the drivers of influencing in different international contexts in order to develop an appropriate strategy
- Communicate with impact and convince others by developing key cultural skills

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Added value

- Conducted by an expert consultant specialized in intercultural management
- Decryption of the Nomad' Profiler
- · Alternating theory and practical exercises
- · Access to Digital Learning for one year
- Sharing of best practices and individual action plan



Accessibility

All our training courses are accessible to people with disabilities. Each training project will be the subject of a case study by our teams, in order to adapt the training program.



Corporate Training Solutions

Duration: to define. You wish to organise a specific training course ? Contact us!



Public Courses Next available sessions

Duration: 14 hours

- September 26 & 27, 2024, Paris
 1610 €HT/pers.* Training session held in ■■
- December 02 & 04, 2024, remote session 1490 €HT/pers. Training session held in ■
- * (Technical fees and lunch included)

PROGRAMME OUTLINE

DECODING PROFESSIONAL PRACTICES

- Measure the impact of culture on behavior
- · Develop awareness of your own cultural background
- Mixed perceptions: overcoming stereotypes
- Understand the roots of cultures and value systems: impact of history, geography, religion, education
- Situate cultural differences on the cultural dimensions grid
- · Analyze your own cultural profile

UNDERSTANDING INFLUENCE AND REFINING STRATEGIES

- Understand an influence model in 6 steps: presentation and application in the participants' context
- Understand the effects of the cultural profile on the decision-making process, how to establish credibility, build relationships, develop commitment and convince others
- · Learn how to adapt individual approaches accordingly

CONVINCING AND COMMUNICATING POWERFULLY

- Identify cultural specificities to adapt communication styles
- Reconcile clarity of message and diplomacy
- · Convincing a multicultural audience
- · Identify the 3 levels of persuasion
- · Integrate the needs of all the stakeholders

TAKE OWNERSHIP OF GOOD PRACTICES

- Develop key cultural competencies, Pull & Push: how to be flexible while remaining firm on goals and values
- · Analyze strengths and areas for improvement
- · Define best practices
- Create a tailor-made action plan

