

# Managing a Multicultural Team

## Target audience

Managers and project leaders who work with multicultural teams

## Prerequisite

No prerequisite

## Objectives

At the end of the training session, participants will have the tools to:

- Understand the team members' cultural facets
- Adjust their communication and work methods to successfully manage a multicultural team

## Added value

- Conducted by an expert consultant specialized in intercultural management
- Decryption of the Nomad' Profiler
- Alternating theory and practical exercises
- Access to Digital Learning for one year
- Sharing of best practices and individual action plan

## Accessibility

All our training courses are accessible to people with disabilities. Each training project will be the subject of a case study by our teams, in order to adapt the training program.

## PROGRAMME OUTLINE

### EXPLORING THE IMPACT OF CULTURE ON PROFESSIONAL RELATIONSHIPS AND ON THE MANAGEMENT OF MULTICULTURAL TEAMS

- Go beyond stereotypes to create a team culture
- Understand value systems and differing perceptions
- Adopt an intercultural approach and develop intercultural skills
- Examine cultural management styles to understand the varying expectations of international team members
- Build trust in a multicultural team

### MANAGING A MULTICULTURAL TEAM WITH THE NOMAD PROFILE

- Evaluate the interpersonal and intercultural differences of the multicultural team members
- Situate cultural differences on the cultural dimensions grid
- Acquire intercultural methods to manage differences and avoid conflicts
- Optimize communication in a multicultural team
- Create synergies by transforming differences into commentary perceptions

### OPTIMIZING MANAGERIAL INTERACTIONS FACE-TO-FACE AND REMOTELY

- Adapt leadership styles to be better understood
- Identify individual attributes to better coordinate human resources
- Anticipate and manage interpersonal and intercultural conflicts
- Delegate, influence and motivate the team
- Develop a collective intelligence of the multicultural team

### ADOPTING BEST PRACTICES

- Review targeted skills
- Analyse strengths and areas for improvement
- Determine best practices
- Create a tailor-made action plan



## Corporate Training Solutions



Duration: to define.

You wish to organise a specific training course ?  
Contact us !

## Public Courses Next available sessions

Duration: 14 hours

 September 19 & 20, 2024, Paris  
1610 €HT/pers.\* Training session held in 

 November 19 & 26, 2024, remote session  
1 490 €HT/pers. Training session held in 

\* (Technical fees and lunch included)