# Working with the Arabian Gulf countries

# Target audience

Professionals who work with the Arabian Gulf countries: Saudi Arabia, Bahrain, United Arab Emirates (Dubai, Abu Dhabi), Kuwait, Oman, Qatar, Yemen

## Prerequisite

No prerequisite

## Objectives

Significantly increase participants' effectiveness in their professional relations with people from the Arabian Gulf countries

At the end of the training, they will have keys to:

- · Adopt an intercultural approach
- Understand the context and culture of the Arabian Gulf countries
- Decipher cultural codes and analyze situations of incomprehension
- Adapt their communication and working methods
- Decode decision-making and negotiation processes

### Added value

- Conducted by an expert consultant specialized on Gulf countries
- Deciphering the Nomad' Profile
- Alternating theory and real-life situations
- · Access to Digital Learning for one year
- Sharing of best practices and individual action plans

## Accessibility

All our training courses are accessible to people with disabilities. Each training project will be the subject of a case study by our teams, in order to adapt the training program.

### Corporate Training Solutions

Duration: to define. You wish to organise a specific training course ? Contact us!

# Public Courses Next available sessions

Duration: 14 hours

- September 26 & 27, 2024, Paris
  1 610€HT €HT/pers.\* Training session held in ■
- December 09 & 10, 2024, Paris 1610 €HT/pers.\* Training session held in ■
- \* (Technical fees and lunch included)

### PROGRAMME OUTLINE

#### ADOPTING AN INTERCULTURAL APPROACH

- Develop awareness of particpant's cultural biases
- Understand the impact of cultures on behavior
- Identify and overcome stereotypes

# UNDERSTANDING THE CULTURAL CODES OF THE ARABIAN GULF COUNTRIES

### Discovering the cultural basics of the Arabian Gulf countries

- . A dynamic area with a variety of contexts
- The power of Islam
- An oil and tourism economy in need of diversification
- · A strong central power

#### Understanding the values of the Arabian Gulf countries

- · Hospitality, friendliness, loyalty, sense of honor
- The spiritual and religious dimension
- . The rhythm and breadth of time
- Anchored in the community

# OPTIMIZE YOUR PROFESSIONAL ACTION WITH THE ARABIAN GULF COUNTRIES

### **Communicating effectively**

- The oral tradition, detecting and deciphering implicit communication
- The importance of appearance, politeness and protocol
- The power of networks
- . Small-talk, etiquette and good manners

#### Adapting work methods with the Arabian Gulf countries

- Build trust, give of oneself to better receive from others
- The prerequisites of leadership: rigor, self-control, experience
- Develop harmony to solidify effectiveness
- Influences of Western and American models

## Conducting successful meetings and negotiations with the Arabian Gulf countries

- Invest in personal relationships for long-term gains
- Know the decision makers and mediators
- The keys to a win-win agreement
- · Give and keep your word

### **Adopting best practices**

- · Recognize key principles
- · Avoid pitfalls, mistakes and misunderstandings
- Create a tailor-made action plan

