# **Working with Pakistan**

# Target audience

Company managers and staff working and dealing with the Pakistanis



# Prerequisite

No prerequisite



## **Objectives**

The aim of this seminar is to significantly improve the participants' effectiveness in their professional relationships with the Pakistanis, enabling them to be operational right from the start. At the end of this training, participants will have acquired the necessary skills to:

- Be aware of their own cultural baggage
- · Fully understand Pakistani context and culture
- Analyze possible situations in which misunderstandings may arise and identify ways of communicating
- Reduce stress and misunderstandings
- Decipher and understand Pakistani decision-making and negotiation processes

# Added value

- Conducted by an intercultural expert consultant
- Decoding the Nomad' Profiler
- Alternating theory and practical exercises
- Access to Digital Learning for 1 year
- Sharing best practices and personalized action plan



# Accessibility

All our training courses are accessible to people with disabilities. Each training project will be the subject of a case study by our teams, in order to adapt the training program.



# **Corporate Training Solutions**

Duration: to define. You wish to organise a specific training course? Contact us!

# PROGRAMME OUTLINE

#### **MODULE 1: UNDERSTANDING CULTURAL DIFFERENCES**

### 1. Intercultural awareness, the key to success in international business

- · Taking stock of one's own cultural baggage
- · The basics of effective intercultural management
- · Identifying and going beyond cultural stereotypes

#### 2. Key aspects of Pakistani culture

- · A young country with a rich and complex history
- The impact of British colonization
- A multiethnic society
- A delicate political situation

### 3. The impact of values and behaviour patterns on professional dealings and relationships

- Curiosity and hospitality
- · The country's Islamic roots
- A male-oriented environment
- · A flexible view of time
- Respect for authority and status
- A society comprised of economic and political classes
- Cricket: an important social phenomenon

#### 4. The Pakistani corporate world

- · A formal, well-structured and hierarchical organization
- A focus on productivity
- The role played by government offices and departments
- Working methods and the notion of quality
- Professional relationships

#### **MODULE 2: SUCCEEDING IN WORK WITH THE PAKISTANIS**

#### 1. Effective communication with the Pakistanis

- · Politeness and greetings
- · Communication styles ranging from implicit to limited gestural forms of communication
- The importance of networking
- Pakistani English used for business

#### 2. Adapting your working methods

- Management material: leadership, professionalism and experience
- Building trust and confidence: the advantage of strong interpersonal relationships
- Making the most of opportunities: responsiveness and rapidity
- Encouraging team input
- Effective decision-making: listening, supervising and verifying
- Pitfalls to be avoided

# 3. Successful meetings and negotiations with the Pakistanis

- Patience and diplomacy
- Discipline and precision
- Making the most of networks in order to forge relationships
- Understanding written contracts, their interpretation and implications
- Organizing the post-negotiation phase

#### 4. Final handy tips

- · Caution, patience and humility
- · Protocol and etiquette
- Social standards, gifts, business cards, dress code, etc
- Sensitive subjects: politics, history, religion, India, Afghanistan
- Humor: a double-edged sword

